



## **Coronavirus (COVID-19) Protocol Update**

**Subject: Visitation**

**Updated: June 3, 2020**

**Affective Date: June 10, 2020**

On June 10, Pleasant View will be adjusting the visitation protocols that are in effect during the COVID-19 pandemic. As we follow Governor Northam's guidelines to re-open during the pandemic, we are still facing possible exposure.

The following visitation protocol adjustments will begin June 10, 2020:

1. Limited family visits will be allowed in the outside areas of the property.
2. Family members will need to schedule an appointment to come to the program for a visit. These visits will be scheduled with the Program Coordinator of the program. The appointments will be made prior to coming to avoid multiple families being there at once.
3. Each family can visit up to twice a week.
4. Visit appointments will be limited to 1 hour. After the visit, at least 15 minutes will be allotted before the next appointment to clean the seats and surfaces that were used so it is sanitized and dry for the next visit.
5. Only 2 family members can visit at a time to limit the amount of possible exposure.
6. The visits will take place with family members wearing masks and individuals as well if able. Social distancing of at least 6 feet will also be observed.
7. Reminder: day supports are provided at the residence during the week. Visits can be scheduled for other times to allow individuals to participate in their daytime activities with their peers.

Pleasant View will continue to stay updated with information on COVID-19 activity in our community and will make necessary changes, including possibly returning to the no visitors' policy, as community health changes arise.