



Coronavirus (COVID-19) Information and Updates

Updated 5:00 p.m. March 13, 2020

Pleasant View, Inc. (PVI)

Due to the Covid 19 pandemic, Pleasant View is taking the following steps to protect the people we support, their families, and our staff members.

- Effective March 12, 2020, no visitors will be allowed in any of our homes or program spaces. We encourage family and friends to stay in touch by use of the telephone or social media, such as Skype or FaceTime.
- Effective March 12, 2020, individuals who live with Pleasant View will not attend any community activities.
- Any deliveries or gifts will be received outside of the houses on the porches or through the garages. Delivery persons will not come into the homes or programs.
- Effective March 16, 2020, all day and community-based services will be closed to people who do not live in one of the Pleasant View operated homes.

These procedures will be evaluated on a continual basis as the situation changes and develops. New guidelines may appear or adjustments made based on the recommendation of the Centers for Disease Control (CDC), Department of Behavioral Health and Developmental Services (DBHDS), Centers for Medicare & Medicaid Services (CMS) or other regulating bodies.

All staff members have been trained when hired in universal precautions. In addition, a memo to all staff members sent on March 13, 2020 explains the new guidelines and emphasizes again the use of infection control procedures based on the most recent information available.