



## **Coronavirus (COVID-19) Information and Updates**

**Updated 5:00 p.m. March 13, 2020**

**Pleasant View, Inc. (PVI)**

Due to the Covid 19 pandemic, Pleasant View is taking the following steps to protect the people we support, their families, and our staff members.

- Effective March 12, 2020, no visitors will be allowed in any of our homes or program spaces. We encourage family and friends to stay in touch by use of the telephone or social media, such as Skype or FaceTime.
- Effective March 12, 2020, individuals who live with Pleasant View will not attend any community activities.
- Any deliveries or gifts will be received outside of the houses on the porches or through the garages. Delivery persons will not come into the homes or programs.
- Effective March 16, 2020, all day and community-based services will be closed to people who do not live in one of the Pleasant View operated homes.

These procedures will be evaluated on a continual basis as the situation changes and develops. New guidelines may appear or adjustments made based on the recommendation of the Centers for Disease Control (CDC), Department of Behavioral Health and Developmental Services (DBHDS), Centers for Medicare & Medicaid Services (CMS) or other regulating bodies.

All staff members have been trained when hired in universal precautions. In addition, a memo to all staff members sent on March 13, 2020 explains the new guidelines and emphasizes again the use of infection control procedures based on the most recent information available.



## **Coronavirus (COVID-19) Information and Updates**

**Updated 11:58 a.m. March 24, 2020**

**Pleasant View, Inc. (PVI)**

Pleasant View continues to support the individuals who live in our houses during this difficult time. The individuals are all staying home and working together with our great DSPs and other staff members to have enjoyable days at home.

All Pleasant View day and community programs and services are closed. We are practicing social distancing as we can. We are practicing universal precautions and monitoring staff members and individuals we support to help them continue to be healthy and well. We are also following what the Governor has told the state to do and obeying all those directives. Pleasant View staff members are essential health care workers and are doing a wonderful job through all this.

If you want to interact with individuals who live at Pleasant View, we continue to ask that you do so through social media or phone. They love to hear from their friends and miss everyone. We are looking forward to the future and days when we can all be together again safely.



## **Coronavirus (COVID-19) Information and Updates**

**Updated 2:00 p.m. April 24, 2020**

**Pleasant View, Inc. (PVI)**

Pleasant View continues to support the individuals who live in our houses. The individuals are all staying home and working together with our great DSPs and other staff members to have enjoyable days at home.

All Pleasant View day and community programs and services remain closed. We continue to practicing social distancing as we can. We are practicing universal precautions and monitoring staff members and individuals we support to help them continue to be healthy and well. We are also following what the governor has told the state to do and obeying all those directives. Pleasant View staff members are essential health care workers and are doing a wonderful job through all this.

Staying connected is important especially while we may feel isolated. If you want to interact with individuals living at Pleasant View, we continue to ask that you do so through social media or phone. They love to hear from their friends and family. The Faith & Light Communities are staying connected through Zoom meetings. We are looking forward to the future and days when we can all be together again safely.

We appreciate everyone who has sewn and donated face masks and isolation gowns. Thank you to everyone in the community coordinating and organizing these donations. We have been blessed by your outpouring of generosity.



## **Coronavirus (COVID-19) Information and Updates**

**Updated 8:45 p.m. April 26, 2020**

**Pleasant View, Inc. (PVI)**

**Sunday 4/26/2020** -- We regret to report that Pleasant View has a confirmed case of COVID-19 in one of our residential programs. Family members and direct support professionals of that house have been contacted. We are working in cooperation with the Virginia Department of Health and continue to follow CDC guidelines. We ask for your prayers and positive words of support.

Please keep in mind as you leave your comments, that we are followed by individuals we support as well as their family and friends. If you have any questions, you may email Nancy Hopkins-Garriss at [nhopkinsgarriss@pleasantviewinc.org](mailto:nhopkinsgarriss@pleasantviewinc.org). (Pleasant View is bound by HIPAA compliance.) Under Pleasant View's droplet precautions, staff wear facemasks, gowns and gloves as part of these transmission-based precautions. See our website for more information.

### **Sunday 4/26/2020 update**

Pleasant View continues to provide supports to individuals in our residential programs as the day and community programs remain closed.

We continue to social distance in the programs as we can, given the personal and medical care we provide. To prevent the spread of COVID-19 we continue to follow guidance from the CDC and Department of Health. This includes screening all staff at the beginning of each shift and instructing staff who have any symptoms consistent with COVID-19 to stay home and consult with their medical provider preferably using telehealth. We are not allowing employees to return to work until they are free of symptoms for 7 days and fever-free for 72 hours as per VDH and CDC guidelines.

Under the guidance of Pleasant View's infection control committee, we are also providing shoe sanitizer baths at each house entrance, require DSPs to change into work clothes which stay in the program and are washed after each shift. DSPs also wash their hands and sanitize household surfaces frequently during each shift. All staff and individuals we support have been given cloth face masks and continue to use universal precautions such as gloves. Our infection control committee continues to monitor the situation and provide procedural and CDC updates to all staff regularly.